

## GENERAL TERMS AND CONDITIONS FOR YOUR CHOSEN TRADING ACCOUNT TIO MARKETS UK LIMITED

These General Terms and Conditions form an integral part of your Trading Account for TIO Markets VIP and or VIP Black and you must acknowledge that you have read, understood and agree to comply with and be bound by these Terms and Conditions for your VIP and or VIP Black Trading Account to commence.

Definitions:

‘Us’ ‘We’ ‘Our’ mean the entity Tio Markets UK Limited with company registration number 06592025 whose registered address is 6th Floor, 8 Devonshire Square, London, EC2M 4PL, United Kingdom authorised and regulated by the Financial Conduct Authority (FRN:488900)

‘You’ ‘Client’ ‘Your’ mean the person or business to whom takes authority and responsibility for the Trading Account;

‘Account(s)’ means any of the VIP and or VIP Black Trading Accounts offered by Us on Our platform;

‘VIP’ means the Trading Account labeled as VIP and as outlined below;

‘VIP Black’ means the Trading Account as VIP Black and as outlined below.

1. You may close, upgrade or downgrade your Trading Account at any time by emailing [support@tiomarkets.uk](mailto:support@tiomarkets.uk)
2. In order to activate your chosen Trading Account after signing up, we require that you deposit the minimum required funds into your trading wallet.
3. In the event that there are not sufficient funds in your trading account, your account type will be downgraded to the level of account per the minimum account requirement.

**For the avoidance of doubt, please ensure that you maintain an adequate balance in your account to qualify you to receive the services offered on your chosen account. To ensure you are charged the commissions in line with your chosen account, please ensure you maintain a minimum USD 3000.00 (or currency account equivalent) for VIP Black Trading Account and USD 1000.00 (or currency account equivalent) for a VIP Trading Account. The minimum account balance for a Standard Trading Account is USD 50.00.**

4. We reserve the right at all times to downgrade your Trading Account in the event that you do not have adequate funds to cover your chosen Trading Account.
5. There is no maximum or minimum number of lots that you must trade on any of Trading Accounts.
6. You acknowledge and agree that the use of any of Our Services requires and is contingent upon You acting in good faith, reasonably and with full and fair disclosure at all times.
7. We reserve the right at all times to close or downgrade Your Trading Account in the event that we determine, in our sole discretion, that You are acting in bad faith including but not limited to abusing the Services, manipulating Our offerings, engaging in arbitrage, collusion and or any other activities that we may reasonably deem to be in breach of Your obligations to act in good faith, reasonably and with full and fair disclosure.
8. VIP Trading Account commissions are USD2.00 per lot, basic education and priority level customer support.
9. VIP Black Trading Account commissions are Zero per lot, basic and advanced education and platinum level customer support.
10. VIP Black Trading Account require a minimum USD 1000 balance.
11. VIP Black Trading Account is available only once per person.
12. We reserve the right, at any time, to amend these Terms and Conditions.
13. Any dispute arising with or in connection to any of these Terms and Conditions shall be dealt with in accordance with Our Complaint’s Handling Policy by emailing [compliance@tiomarkets.uk](mailto:compliance@tiomarkets.uk)
14. Any complaints must be in writing and emailed to [compliance@tiomarkets.uk](mailto:compliance@tiomarkets.uk)
15. Notices in writing via post can be sent to: Tio Markets UK Limited 6th Floor 8 Devonshire Square London EC2M 4PL United Kingdom

16. These Terms and Conditions and any additional Terms and Conditions as contained herein are governed by the laws of the United Kingdom of England & Wales.

**RISK WARNING:** You agree and acknowledge that Forex and CFDs are leveraged products that involve a high level of risk and that You may lose all of Your invested funds. If you have any doubt or are unsure of our Trading Accounts, You should seek independent financial advice before You commence trading with Us. Please read our full Risk Warning which can be found under the Legal section on our website [www.tiomarkets.uk](http://www.tiomarkets.uk)

Thank you for choosing our services.